



BEHAVIORAL HEALTH CRISIS RESOURCES

Detroit Wayne Integrated Health (DWIHN) 24/7 Crisis Line: 800-241-4949

CRISIS RESIDENTIAL SERVICES: (ADULTS)

- The CR service is **voluntary** and provides an alternative to inpatient psychiatric services for consumers experiencing an acute psychiatric crisis.
- Services are designed for beneficiaries at risk for a psychiatric inpatient admission but can be safely treated in a setting less intensive than a locked hospital unit.
- The goal is to facilitate reduction in the intensity of those factors that led to the crisis through the development of each consumer's person-centered and recovery/resiliency oriented individual plan of service.
- Services Provided: Nursing and Social Services Assessment, Psychiatric Assessment, Individual and Group counseling Medication Administration, Health monitoring, structured social activities, coordination of aftercare plans, transportation
- **Referrals are made by COPE or Assertive Community Treatment (ACT) Team and authorized by COPE.**

Services are operated by Hegira Health at the following locations:

The Boulevard	Oakdale House
East Grand Blvd	Michigan Ave
Detroit, MI	Canton, MI
11 Beds*	9 Beds*

**Current total capacity is 14, due to COVID*

INTENSIVE CRISIS STABILIZATION SERVICES (ADULTS)

Structured treatment and support activities provided by a multidisciplinary team and designed to provide a short-term alternative to inpatient psychiatric services. Services may be used to avert a psychiatric admission or to shorten the length of an inpatient stay when clinically indicated.

COPE

Open 24 hours
33505 Schoolcraft,
Livonia, MI 48150
844-296-COPE

The CSU offers:

24-hour walk-in crisis screening
Medication
Emergency clothing
Meals
Showers

TEAM WELLNESS CENTER

Open 24 hours
6309 Mack,
Detroit, MI 48207
313-331-3435

The CSU offers:

24/7 walk-in crisis screening
Medication Management
Psychiatric Evaluation
Meals
Showers

Transportation upon discharge
Coordination of Care with
community provider
23-hour hold safe and monitored location
to attempt to stabilize individuals
experiencing crisis

Transportation
Coordination of Care with community providers
Housing Referrals
23-hour hold safe and monitored location to attempt to
stabilize individuals experiencing crisis

NOTE: *Specialized Residential and General Adult Foster Care Homes and Individuals in supervised settings can contact the COPE Stabilization Teams to defuse crisis at **833-AFC-3004**. Call COPE when you begin to see the signs. It can be difficult to stabilize a consumer that has completely escalated which may result in a need for the individual to go to the emergency department. Safety to the individual, others in the home and staff are the priority.*

PSYCHIATRIC URGENT CARE (PUC): Adults with SMI/SUD & Children with SED ages 6-17

COMMUNITY CARE SERVICES

Hours: M-F, 8:30am – 6:00pm

Location: 26184 W. Outer Drive
Lincoln Park, MI 48146

Phone: 313-398-7500

Services: Same-Day access for assessments/intake, crisis services for existing DWIHN members, psychiatric evaluations, medication reviews, medication injections, nursing assessments, Peer Support Specialist

NORTHEAST INTEGRATED HEALTH

Hours: M-F, 9am – 9pm & Sat 9am – 1pm

Location: 12800 East Warren Ave.
Detroit, MI 48215

Phone: 313-824-5623

Services: Same-Day access for assessments/intake, crisis services for medication reviews, medication injections, nursing assessments, Peer Support Specialist integrated healthcare, pharmacy services,

For Children Only- Some Crisis Options below are currently telephonic only due to COVID. Updates will be provided when face to face services resume:

The Children's Center – Children's Crisis Care Center: 313-324-8557, Monday – Friday from 8:00am to 8:00pm. Consumers can go or be taken to the facility during hours of operation.

New Oakland Family Centers – 24-hour Crisis Stabilization: 877-800-1650. Services are designed to provide a short-term alternative to inpatient psychiatric services and are available for on-site clinical intervention and/or telephone consultation at all times.

Hospitals Only: For Pre-Admission Review (PAR) Screening call:

For Adults: COPE (844) 296-COPE

For Children: DWIHN Access 800-241-4949. The Access Center will dispatch New Oakland Family Services for children with an I/DD diagnosis and The Guidance Center for children with SED and/or dual diagnosis